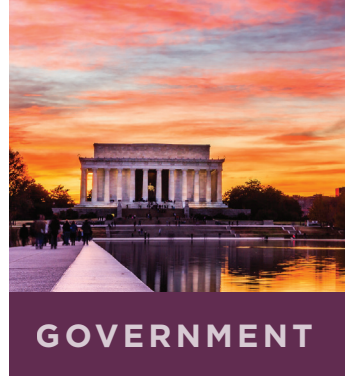




Fast & Ubiquitous Medical Record Retrieval for Government Agencies



Obtaining necessary medical data shouldn't be fraught with red tape. Ciox Smart Request is a user-friendly, one-stop, reliable resource to obtain the clinical data you need, on time, and from one single place.

Your fast path to clinical data

Get medical records quicker and electronically

Ciox's network and experience enables us to obtain records from any record custodian – even those that are hard to access. Services include:

- Medical record retrieval
- Data abstraction & aggregation
- Clinical chart digitization

Ciox delivers medical records and clinical data across use cases including:

- Disability determination
- Transitions in care (incl. Clear and Legible Reports)
- Clinical research
- Veteran's Choice Program

Why Government Agencies Turn to Ciox

Unparalleled ability to scale – with Ciox no demand is too large when it comes to medical record access. We can retrieve any record from any provider in the US.

One-stop shop – Ciox is your sole partner for all clinical data needs. You supply a list of patients and providers and we retrieve the data.

Hassle free – Our process is transparent, fast, and simple, yielding high retrieval rates within your timeline requirements.

Ubiquitous presence – With over 8,000 employees staffing record rooms in hospitals, clinics, and practices in every state, Ciox is best equipped to obtain and aggregate medical records and clinical data.

100M+

health information
records handled
annually

650k+

nationwide provider
network

98%

client retention rate

40

years of health
information
management experience



How Smart Request works

Smart Request is Ciox's online platform for request submission and record access. It offers 24-hour availability and full transparency into request status.

- Set up your agency account – a designated account manager will assist you throughout the process
- Start submitting requests the same day your account is created
- Enter your request for information and authorization, track the status of the request, and receive email notifications with status
- Incoming records are digitized and provided in electronic format
- The electronic record can then be viewed, printed, downloaded, or saved
- API available for automated request submission and record delivery



Login



Enter
Request



Submit for
Processing



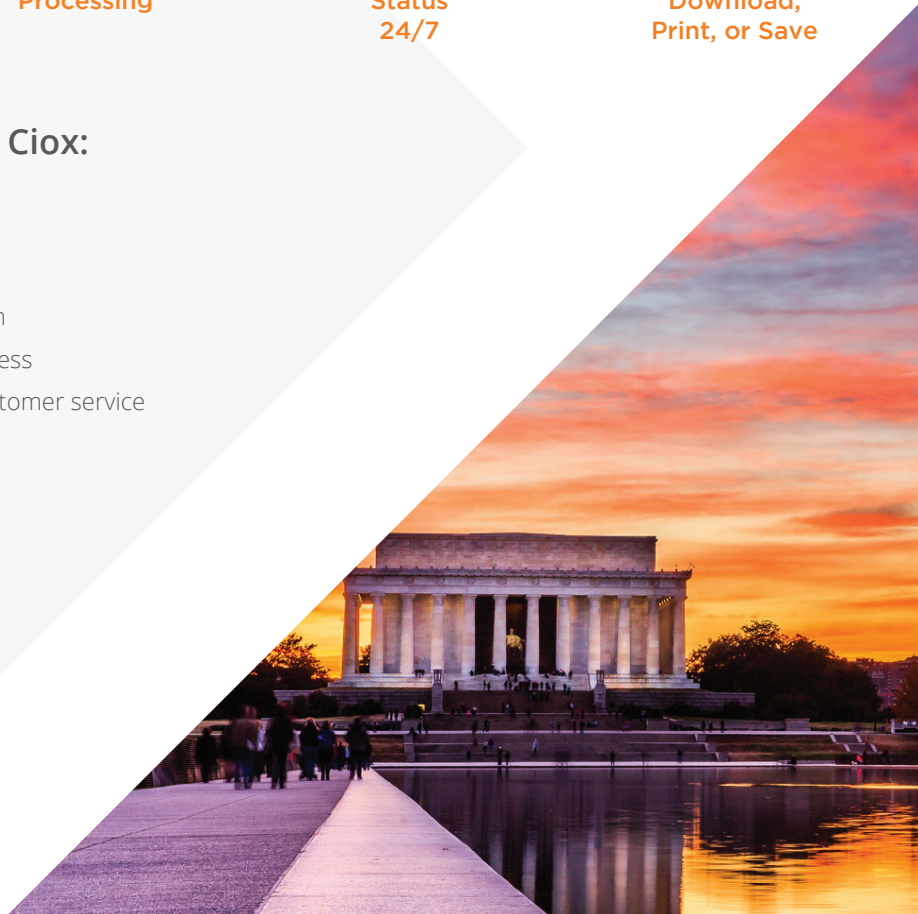
Check
Status
24/7



View,
Download,
Print, or Save

Why government agencies choose Ciox:

- Scalability and ubiquitous access to data
- One-stop shop service model
- Innovative technology & comprehensive platform
- Compliance certifications and regulatory awareness
- 40+ years of experience and commitment to customer service



ciox

Request a demo of Ciox Smart Request at
CIOXHEALTH.COM/SOLUTIONS/GOVERNMENT
800.737.2585