



Medical Record Retrieval for Law Firms

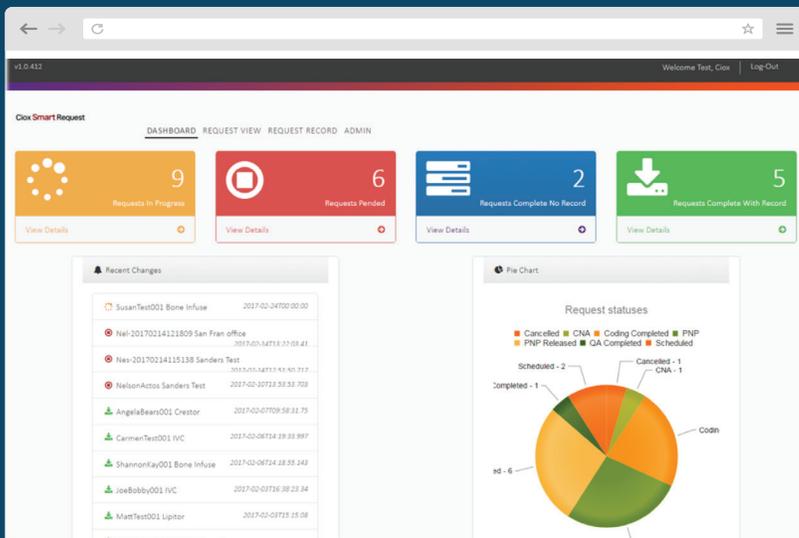


SMART REQUEST

Whether a personal injury or mass tort case, obtaining the medical data you need can make the difference between winning or losing. Ciox Smart Request is a user-friendly and reliable solution to obtain the data you need, on time, and in one single place.

Get medical records faster to support your case

- Ciox's network and experience enables us to obtain records from any record custodian – even those that are hard to access
- Our solution was built to meet the demand for fast, accurate, and complete records
- Record requests are easy to submit and access — minimizing staff time calling providers, tracking requests, and processing data



Full transparency and support for your record retrieval

- Automated real-time status updates, notes on provider interactions, and other critical details
- Account support from dedicated account managers
- Easy request submission

100M+
health information records handled annually

650k+
nationwide provider network

98%
client retention rate

40
years of health information management experience



How Smart Request works

- > Set up your firm's account – your designated account manager will assist you throughout the process
- > Start submitting requests the same day your account is created
- > Enter your client's information and authorization, track the status of the request, and receive email notifications with status
- > Incoming records are digitized and provided in electronic format
- > The electronic record can then be viewed, printed, downloaded, or saved



Why Ciox is better

- > We understand the needs of the legal community and challenges obtaining data for case work
- > Smart Request is user friendly, reducing staff time to submit and process requests
- > All records are delivered electronically – eliminating waste and stacks of paper

ADDITIONAL SERVICES

Chronological
Sorting

OCR
Searchable Text

Rush
Requests

Affidavit
Certification

Customizable Bates
stamping

Record summaries
and reviews



Request a demo of Ciox Smart Request at
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CIOXHEALTH.COM/SOLUTIONS/LAW-FIRMS
800.737.2585