CiOX[™]

Suspecting Analytics

We apply our expertise working with providers to ensure payers can select the right records, predict outcomes, and execute at a higher level. See what real data can do for your risk adjustment and quality programs.



Provider Knowledge is Everything

We retrieve millions of records for payers each year, 15 million in 2018. This means our provider knowledge runs deep with 700k+ providers in our database, and counting. The provider relationship is key for a successful risk or quality program, and to alleviate the most common concerns:

- Provider Abrasion
- Providers Not Participating
- Low retrieval rates



Member Analytics

Our member analytics are unmatched in breadth and accuracy. Organizations have chosen Ciox as their risk adjustment source because of our ability to accurately predict risk score inaccuracies and the providers most likely to correct the inaccuracy.



Provider Analytics

No other company in the United States has the volume of provider interactions as Ciox. Each interaction informs our data sets, which leads to faster turnaround time, lower provider abrasion, and decreased provider fees.



Quality Analytics

Our quality analytics ensure your member population is set for most favorable and accurate quality measures. Combined with our provider knowledge, no other analytics vendor can better predict and close quality gaps in our industry.



CIOX ANALYTICS FEATURES & BENEFITS

Full Service Suspecting Analytics	Detailed insights into member behavior, high return on risk and quality campaigns
Provider Analytics	Detailed insights into provider behavior, opportunity to set parameters for campaign, and pull levers to manage data acquisition
Quality Analytics	Member – Numerator Measure level gaps with best provider targeting and supporting data, compatible with HEDIS, CMS 5-Star, and QRS models

We offer full risk adjustment and quality analytics powered by Ciox's expertise and data capabilities.

	Full Service Retro Analytics	Full Service Prospective Analytics	Full Service Quality / 5-Star Analytics	Provider Profiling	Outreach Analytics
Risk Adjustment Targeting Utilizing Statistically-Validated Criteria	1	1			
Quality Targeting Utilizing Current NCQA and CBS Criteria			✓		
Future Financial Impact Reporting	√	√	√		
Stratification Based on Confidence Levels	✓	✓	✓		
Full Transparent Selection Criteria	√	√	√		
Industry-Level and Customer Specific Provider Profiling	√	\checkmark	√	√	
Customizable Provider-Level Interaction Recommendations	 Image: A second s	 Image: A second s	1	1	
Access to Experiential Interactions with Over 700k Providers	\checkmark	<i>✓</i>	√	√	√

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