



We apply our expertise working with providers to ensure payers can select the right records, predict outcomes, and execute at a higher level. See what real data can do for your risk adjustment program.

**Chase  
Intelligence**

### **Provider Knowledge is Everything**

We manage over 20 million record requests for payers each year. This means our provider knowledge runs deep with 700k+ providers in our database, and counting. The provider relationship is key for a successful risk or quality program, and to alleviate the most common concerns:

- Provider Abrasion
- Providers Not Participating
- Low retrieval rates



#### **Retrospective Intelligence**

Our Retrospective Intelligence is unmatched in breadth and accuracy. Organizations have chosen Ciox as their risk adjustment source because of our ability to accurately predict risk score inaccuracies and the providers most likely to correct the inaccuracy.



#### **Provider Intelligence**

No other company in the United States has the volume of provider interactions as Ciox. Each interaction informs our data sets, which leads to faster turnaround time, lower provider abrasion, and decreased provider fees.



#### **Prospective Intelligence**

Our Prospective Intelligence looks ahead using encounter data to shape future chase lists from projected probable emerging member conditions.

## CIOX CHASE INTELLIGENCE FEATURES & BENEFITS

### Full Service Chase Intelligence

Detailed insights into member behavior, high return on risk and quality campaigns

### Provider Site Intelligence

Detailed insights into provider behavior, opportunity to set parameters for campaign, and pull levers to manage data acquisition

We offer full risk adjustment powered by Ciox's expertise and data capabilities.

	Full Service Retrospective	Full Service Prospective	Provider Profiling	Outreach
Risk Adjustment Targeting Utilizing Statistically-Validated Criteria	✓	✓		
Future Financial Impact Reporting	✓	✓		
Stratification Based on Confidence Levels	✓	✓		
Full Transparent Selection Criteria	✓	✓		
Industry-Level and Customer Specific Provider Profiling	✓	✓	✓	
Customizable Provider-Level Interaction Recommendations	✓	✓	✓	
Access to Experiential Interactions with Over 700k Providers	✓	✓	✓	✓



Empowering Greater Health

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