

# Ciox Digital Direct™

Provider and Member Based Data

*Easing barriers to clinical data for Health Plans*



- Identify electronically accessible health records to expedite retrieval, increase data integrity, and reduce provider abrasion
- Locate members with qualifying conditions linked to multiple encounters, minimizing waste, and improving the likelihood of capturing documentation
- Retrieve data for new members who switched plans
- Reduce the need to retrieve charts from “hard-to-get” provider offices
- Evaluate entire health plan membership including Medicare, Medicaid, ACA and Commercial



Healthcare information access and exchange is going digital, empowering health plans to collect more data than ever before without provider staff interaction.

Ciox Digital Direct offers an innovative approach to “look before you leap”, electronically collecting as much data as possible for all members and shifting away from the traditional process of targeting specific member sub-sets.

Ciox Digital Direct operates autonomously or in conjunction with Ciox Chase Intelligence™, as both utilize the nation’s most extensive network of clinical data access and provider experience.

The Member and Provider Based Data may be utilized separately or together, depending on each health plan’s need.

## Member Based Data

Query the entire network of digital connections to find any available encounter for the member.

Collect data for members not typically included in the traditional chase process.

## Provider Based Data

Match provider data across Ciox’s network of digital connections.

Electronically retrieve charts from provider locations.

Maximize the number of retrieved charts with faster turn around time and reduced provider abrasion.

**Learn more or  
request a demo at**

[cioxhealth.com/digitaldirect](http://cioxhealth.com/digitaldirect)

